

THE 2018 UN E-GOVERNMENT SURVEY



AGENDA | 25 February 2019 | 10:00 – 17:00



Centro Cultural Vila Flor (Small Auditorium | Pequeno Auditório)
Avenida D. Afonso Henriques 701, 4810-431 Guimarães, Portugal

10:00 | Reception and Coffee

10:30 | Opening Session

- Delfina Soares | Head, UNU-EGOV
- Pedro Viana | Director of Digital Transformation, Administrative Modernization Agency
- Domingos Bragança | Mayor, Municipality of Guimarães

11:00 | Cooperation Agreements

1. Signature of the *Memorandum of Understanding* between Cetic.br/NIC.br and UNU-EGOV
 - Alexandre Barbosa | Head, Cetic.br/NIC.br
 - Delfina Soares | Head, UNU-EGOV
2. Announcement of the exchange of letters between UNDESA and UNU-EGOV
 - Vincenzo Aquaro | Chief of Digital Government, UNDESA-DPIDG
 - Delfina Soares | Head, UNU-EGOV

11:30 | KEYNOTE: *The 2018 UN e-Government Survey: Facts, Trends and Challenges*

- Speaker: Vincenzo Aquaro | Chief of Digital Government at UNDESA-DPIDG
- Moderator: Soumaya Ben Dhaou | Research Coordinator, UNU-EGOV

12:00 | Launching of the Portuguese Edition of the *United Nations E-Government Survey 2018*

- Alexandre Barbosa | Head, Cetic.br/NIC.br
- Delfina Soares | Head, UNU-EGOV
- Vincenzo Aquaro | Chief of Digital Government, UNDESA-DPIDG

12:15 | KEYNOTE: *Unveil the Challenges and Strategies to Achieve a Sustainable EGOV Development: The Portuguese Case*

- Speaker: Pedro Viana | Director of Digital Transformation, Administrative Modernization Agency
- Moderator: João Álvaro Carvalho | Full Professor, University of Minho and Adjunct Professor, UNU-EGOV

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12:45 | Lunch (*at the restaurant inside Centro Cultural Vila Flor*)

14:30 | KEYNOTE: *EGOV Evolution - What Does a Longitudinal Analysis of Ten UN e Government Surveys Have to Say?*

- Speaker: Morten Meyerhoff Nielsen | EGOV Expert, UNU-EGOV
- Speaker: João Martins | Academic Fellow, UNU-EGOV
- Moderator: Mariana Lameiras | Senior Academic Fellow, UNU-EGOV

15:30 | PANEL: *The impact of indexes and measurements on EGOV development - answering the 5WH questions of EGOV assessment and monitoring*

- Panellist: Alexandre Barbosa | Head, Cetic.br/NIC.br
- Panellist: Carlos Santiso | Director of Governance Practice, Digital Innovation in Government, CAF Development Bank of Latin America
- Panellist: Delfina Soares | Head, UNU-EGOV
- Panellist: João Vasconcelos | Policy Analyst for Digital Government and Open Data, OECD
- Panellist: Cláudia Barroso | Head of International Relations, Administrative Modernization Agency
- Panellist: Carlos Santos | Executive Manager, Núcleo Operacional da Sociedade de Informação of Cabo Verde
- Moderator: Luís Soares Barbosa | Associate Professor, University of Minho and Deputy Head, UNU-EGOV

16:45 | Closing Session

- Luís Soares Barbosa | Associate Professor, University of Minho and Deputy Head, UNU-EGOV
- Ricardo Costa | City Councillor, Municipality of Guimarães

17:00 | Coffee