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Universidade do Minho

SEMINAR ANNOUNCEMENT

Ghana's Steady Journey Towards e-Gov Utopia

WHEN

20 March 2018 (Tuesday)

10:00h - 11:00h

WHERE

UNU-EGOV, Campus de Couros, Rua de Vila Flor 166

4800-445 Guimarães, Portugal

SPEAKER



Franklin Ziggah

e-Government Analyst, National Information Technology Agency, Ghana



Franklin Ziggah is currently working as a Government Fellow from Ghana at the United Nations University Operating Unit on Policy-Driven Electronic Governance (UNU-EGOV), in Portugal. In Ghana, he works as an e-Government Analyst with the National Information Technology Agency (NITA), which is the specialised agency on Information and Communications Technology related matters under the Ministry of Communications.

As an analyst, he synthesises and advises on e-Government implementation best practices through policy recommendations to decision makers and other stakeholders. He has led as eGov policy resource person in both Ghana and Liberia. Recently, he has managed the development and roll-out of a government-wide Learning Management System under a DANIDA/Alcatel-Lucent and Ministry of Communications/NITA Project called Eastern Corridor Rural Fiber Optic Project. Additionally, he has had a wide range of experiences with eGov initiatives from eServices, ePayment, eHealth to eWorkspace in Ghana.

ABSTRACT

The Ghana ICT for Accelerated Development (ICT4AD) Policy was adopted by the Government of Ghana in 2003 and has set into motion a series of programmes and initiatives aimed at using ICT as a key socio-economic driver for its national development agenda. From eGhana to eTransform, and a myriad of other siloed programmes, Ghana is making a steady progress towards “eGov Utopia”. This seminar will attempt to provide a broad overview of the strategies that have guided the journey so far, with particular focus on governance and programme management dimensions. It will also highlight the key successes, partial and complete failures that have characterized our journey and the underpinning critical success and failure factors and possible lessons. Finally, the seminar will cover some ideas that hopefully will impact future strategies.

Mr. Ziggah attended graduate school through the Korea International Cooperation Agency Fellowship Master Degree Scholarship Program, where he specialised in ePolicy and eGovernment with a Master's thesis titled Citizens' Intention to Use E-Government Services in Ghana. He is a certified Project Management Professional (PMP) with the Project Management Institute, PMI-USA.

CONTACT

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