

SEMINAR ANNOUNCEMENT



UNITED NATIONS
UNIVERSITY

UNU-EGOV

Operating Unit on Policy-Driven
Electronic Governance

WHERE

UNU-EGOV, Rua de Vila Flor 166, 4800-445 Guimarães, Portugal

WHEN

31 July 2018 | 10h00 - 11h00

SPEAKER

Hamed Al Shekaili

Government Fellow, UNU-EGOV (Oman)



Hamed Al Shekaili is currently a Government Fellow at the United Nations University Operating Unit on Policy-Driven Electronic Governance (UNU-EGOV). He is also a Senior Executive Statistics at the Information Technology Authority (ITA) of Oman. Hamed holds a BSc in Statistics from the Sultan Qaboos University, Oman (2004). He has been certified as Associate in Business Analysis by the George Washington University (2016).

He is interested in e-Government measurement, as he has a wide experience in designing, managing and analyzing a number of national ICT Access and Usage Surveys and Feedback Surveys. In addition, he is an assessor of national government portal/websites performing within a dedicated team for improving the citizen-centric services provided and country competitiveness

in the global reports.

He is a member in International Telecommunication Union (ITU) Expert Group on Household ICT Statistics (EGH), and Expert Group on Telecommunication Indicators (EGTI).

TITLE & ABSTRACT

Oman's Experience on e-Government Measurement

This seminar will present Oman's experience on e-Government measurement. The Information Technology Authority (ITA) is an Omani government body responsible for the implementation of e-Government in the country, having several measurement practices that follow both the national and international requirements. This seminar will highlight Oman's practices on conducting large-scale surveys on ICT access and usage statistical surveys on various sectors, including households, individuals, business and education. ITA also conducts periodical small-scale surveys devoted to more specific purposes, such as assessing public feedback on e-Government services.

In addition to the Omani e-Government measurement experience, this seminar will also present the country's experience in assessing government portals and websites, oriented for the continuous improvement and for achieving higher competitiveness and standards in international comparisons.