

SEMINAR ANNOUNCEMENT



UNITED NATIONS
UNIVERSITY

UNU-EGOV

Operating Unit on Policy-Driven
Electronic Governance

WHERE

UNU-EGOV, Rua de Vila Flor 166, 4800-445 Guimarães, Portugal

WHEN

4 December 2018 | 10:00 – 11:00

TITLE & ABSTRACT

Friendly e-Government Regulations for Successful Digital Transformation of Public Services

The digital transformation of public services and government is not an easy and quick process. It is not just a mere application of the available hardware and software, and a change from traditional to internet public services delivery. The overall e-Government development is a multidisciplinary phenomenon, and it includes many aspects for consideration (other than technology): political, societal, economic, psychological, cultural, and legal. e-Government is not only a technical issue, as the legal framework plays a crucial role in a successful digital transformation. Laws can act as key enablers for making e-government functional or may be an obstacle for new public administration changes. Consequently, one of the key factors for successful digital transformation is the legal framework which should be coherent, functional, and technologically neutral.

Although there is no single best practice to follow, the focus of the seminar is to provide an analysis of the current issues related to the e-Government legislation, as well as draw a roadmap on how to create a legal framework that will ensure successful digital transformation. First, we will look at the importance and the role of the legal framework for digital transformation and the main regulatory issues. Second, we will focus on the technics and methods for setting the legal basis for digital transformation. Elements like Regulatory Impact Assessment, reengineering administrative processes, reorganising and restructuring public organisations and shifting the focus towards a citizen and customer necessity will be covered. Third, we will explain the most important guiding principles for the creation of e-Government friendly, coherent, and functional regulation. The basic principles related to functional equivalence, technology neutrality, and voluntary use will be covered. Finally, good and bad practices will be discussed during the seminar.

SPEAKER

Zoran Jordanoski

Government Fellow (FYR Macedonia)



Zoran is currently a Government Fellow at the United Nations University Operating Unit on Policy-Driven Electronic Governance (UNU-EGOV). He is also a Head of Unit for International Relations within the Directorate for Personal Data Protection of the Former Yugoslav Republic of Macedonia, and a member of several Intergovernmental expert groups. He has more than ten years of professional experience within the Macedonian public administration, as well as practice as a government fellow in the Ministry of Transport of the Czech Republic.

His areas of research and expertise are international law, policy and legislation, project management, e-Governance, public administration, personal data protection and public procurements. He has been a member of various expert working groups responsible for the development and implementation of several projects related to e-Governance, regulatory reforms, administrative burden reduction and digitisation.

He holds a PhD in International Law and an LLM in International Law and International Relations, both from the Ss. Cyril and Methodius University in Skopje, Macedonia.

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